10 SIMPLE STEPS TO
T^2 ON DEMAND ADJUSTMENTS

Starkey Hearing Technologies

STEP	PATIENT	PROFESSIONAL
1	Schedule remote adjustment appointment	
2		Determine programming needs: Issue, Specific Ear and Memory
3		Instruct patient to provide the professional with verbal feedback regarding indicators they hear and changes in sound quality each time a change is made to the hearing aid
4		Unlock aid to perform remote adjustments (Use the default code #99 or the code established for this device). Device defaults to Memory 1 and use gain after the code is entered.
5		Access the desired memory for programming changes (#06 changes memories in the device)
6		Make requested adjustment to the device (one increment at a time)
7	Verbally report to professional the impact of any adjustment	
8		Improved (repeat): #00 Not Improved (undo all changes): #02 Fixed (store in aid): #01
9	Continue to provide feedback to professional until issue is resolved	
10		End Session: #09

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T² ON DEMAND ADJUSTMENT WORKSHEET

Professional: _____ Date: _____

Memories Adjusted (check all that apply): ☐ 1 ☐ 2 ☐ 3 ☐ 4

PATIENT REPORT	EAR (CIRCLE)	ADJUSTMENT	T² On Demand CODE	NUMBER OF ADJUSTMENTS (CIRCLE)
	L R Both	Decrease Lows (≤ .5kHz)	#13	1 2 3
	L R Both	Increase Lows (≤ .5kHz)	#16	1 2 3
	L R Both	Decrease Lows (≤ 1.5kHz)	#11	1 2 3
	L R Both	Increase Lows (≤ 1.5kHz)	#14	1 2 3
	L R Both	Decrease Highs (≥ 2kHz)	#12	1 2 3
	L R Both	Increase Highs (≥ 2kHz)	#15	1 2 3
	L R Both	Decrease Gain (all frequencies)	#18	1 2 3
	L R Both	Increase Gain (all frequencies)	#10	1 2 3
	L R Both	Decrease Output (all frequencies)	#21	1 2 3
	L R Both	Increase Output (all frequencies)	#24	1 2 3
	L R Both	Self Check Diagnostic*	#05	Pass Fail
	L R Both	Set Aid to Unsynced Remote Control Mode	#40	

* Not applicable on all products.

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T² ON DEMAND ADJUSTMENT INDICATORS

DESCRIPTION	TYPE	INDICATOR
Begin/ End Remote Programming	Tone	Tone Series
Change Memories	Tone	# of Beeps = Memory
	Speech	'One', 'Two'
Adjustment Timeout	Tone	Sustained Tone
No Further Adjustments Available	Tone	2 Tones Repeated (High Pitch to Low Pitch)
Set Device to Unsynced Remote Control Mode	Tone	Power On Tone Series

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