

Hearing Aid Programming Guide | Programming connections



Supported Programmers: ● 2.4 GHz / TruLink / NOAHLink Wireless 2 / NOAHLink Wireless ● HiPro 2 / HiPro USB / HiPro Serial / SpeedPort 2 / SpeedPort / NOAHLink ● SurfLink Wireless

Product										
	RIC R	RIC 13	RIC 312	Micro RIC 312	BTE R	BTE 13 (Standard)	BTE 13 (Power Plus)	Mini BTE 312	2.4 GHz Custom	Custom
Evolv AI	●		●	●	●	●	●		●	●
Livio Edge AI/ Livio AI/Livio	●		●	●	●	●			●	
Picasso*										● ●
Halo iQ**/ Halo 2**		● ●	● ●							
Muse iQ*/ Muse*	●		● ●	● ●		● ●	● ●	● ●		● ●
SoundLens Synergy iQ IIC*										● ●
Halo**		● ●				● ●				

NOTES

- It is recommended that a battery be in the hearing aid when programming with a flex strip.
- VC position does not matter as the hearing aid volume control is disabled during programming.
- Starkey uses purple programming cables. Flex strips and all boots will connect to the cables.

*Wireless models, denoted with "i" in the technology tier, use the SurfLink programmer. Non-wireless versions use wired programmers.

**Halo iQ, Halo 2, and Halo only wirelessly programmable using TruLink Programmer.







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Product	RIC 10	RIC 13	RIC 312	Micro RIC 312	BTE 13 (Standard)	BTE 13 (Power and Power Plus)	Mini BTE 312	Custom
Z Series 3 Series			 Black 312 Boot** <small>DAI</small>		 Purple 13 Boot** <small>DAI</small>	 Orange Flex Strip**	 Black 312 Boot** <small>DAI</small>	 Orange Flex Strip**
Xino Tinnitus Xino Z Series	 Cable (straight)			 Orange Flex Strip**				
Xino Classic			 Orange Flex Strip					
Wi Series Ignite Wireless		 Dark Red 13 Boot** <small>DAI</small>	 Cable (straight) **					 Orange Flex Strip**
X Series Ignite Non-Wireless		 Dark Red 13 Boot <small>DAI</small>	 Cable (straight)		 Green 13 Boot <small>DAI</small>	 Pink 13 Boot <small>DAI</small>	 Cable (straight)	 Orange Flex Strip
S Series iQ S Series E Series 3			 Cable (straight)		 Green 13 Boot <small>DAI</small>	 Pink 13 Boot <small>DAI</small>	 Cable (straight)	 Orange Flex Strip

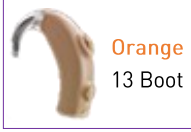
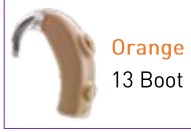
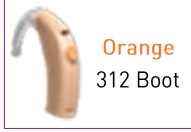
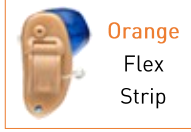

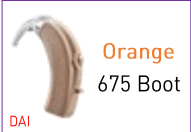


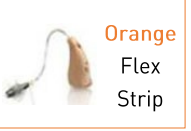
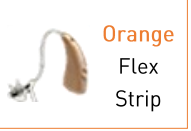


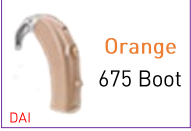
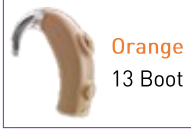
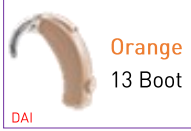
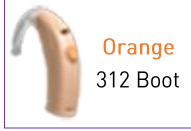
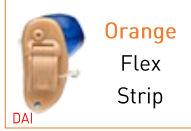
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- VC position does not matter as the hearing aid volume control is disabled during programming.
- Starkey uses purple programming cables. Flex strips and all boots will connect to the cables.
- Wireless programming requires use of the SurfLink Programmer.
- Supported wired programmers: SpeedPort 2, NOAHlink, USB Hi-Pro 2, USB Hi-Pro, Hi-Pro.

Programmer and Boots					
** SurfLink Programmer	Black 312	Purple 13	Dark Red 13	Green 13	Pink 13
					

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Product	RIC 10	RIC 312	OTE 312	OTE 10	BTE 675	BTE 13 (Standard)	BTE 13 (Power and Power Plus)	Mini BTE 312	Custom
E Series 2						 Orange 13 Boot	 Orange 13 Boot	 Orange 312 Boot	 Orange Flex Strip
Zōn		 Cable (straight)							
Aries Pro Aries					 Orange 675 Boot <small>DAI</small>	 Cable (straight)			 Orange Flex Strip
Destiny	 Orange Flex Strip	 Orange Flex Strip	 Cable (straight)	 Orange Flex Strip	 Orange 675 Boot <small>DAI</small>	 Orange 13 Boot	 Orange 13 Boot <small>DAI</small>	 Orange 312 Boot	 Orange Flex Strip <small>DAI</small>

Videos

RIC Programming Cable Insertion	RIC Programming Flex Strip Insertion	BTE 312 and RIC 312 Programming Cable Insertion with Black Boot
Micro RIC Programming Cable Insertion	BTE Programming Flex Strip Insertion	BTE 13 Programming Cable Insertion with Purple Boot
BTE Programming Cable Insertion	Customs Programming Flex Strip Insertion	DAI Boot Insertion

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